

The Linux Foundation Keeps Websites Running with Apica

The Linux Foundation is dedicated to supporting the open-source community by providing funding, intellectual property, infrastructure services, training resources and certification for organizations and individuals contributors. It forms a neutral collaboration point for open-source projects throughout the world to support the adoption of open-source technology. Working together, The Linux Foundation and its projects form the most ambitious and successful investment in the creation of shared technology.

The Need for Remote Monitoring

The Linux Foundation promotes open-source technology development to a collaborative community of developer groups throughout the world. As a hub of activity for a wide variety of projects, and events that bring the open-source community together, connectivity is a vital part of its mission. People around the globe need to access the resources the Linux Foundation provides on its website, but the load time for its events pages in mainland China were painfully slow, along with other problems such as timeouts. With the high demand for technology development in China, these events are critical for supporting the Linux Foundation's mission, and without a monitoring solution in China there was no way for the IT team in the United States to assess the cause. The Linux Foundation needed a way to effectively monitor website performance to deliver a better user experience.

“Performance is everything for our organization. If the community can’t access web assets, projects quickly grind to a halt. With the help of Apica, we were able to keep our events running in China and maintain visibility to help us avoid future performance issues.”

– Rudy Grigar, System Operations Manager for The Linux Foundation

The Solution: Apica

Fortunately, The Linux Foundation's VP of Events recommended that the IT team evaluate Apica. The team conducted a trial to determine whether Apica's worldwide monitoring network with PoPs in China would solve their issues with load time and deliver visibility into performance. The price structure was ideal, allowing them to focus on supporting China, and perform frequent checks locally without incurring additional cost. The team was able to quickly determine that the website performance was much improved and that local contractors as well as staff outside the country could monitor performance.

The Results

The Linux Foundation was able to quickly deploy Apica Synthetic and begin monitoring website performance immediately, both from within the country and remotely. PoP checks from mainland China are now conducted simply and effectively, supported by simple reports, and the website load time has been reduced from 40 seconds to just 800 milliseconds. The Apica support team has been responsive and dedicated to providing the best level of customer service. In addition to the current monitoring features, The Linux Foundation plans to explore extending its use of Apica for its critical check services to monitor the United States and Europe as well.



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