

## APICA SUB PROCESSORS

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This document provides information about the sub-processors that Apica has engaged in accordance with the Apica Data Processing Agreement (APICA DPA) to provide processing activities on Customer Data (as defined in the APICA DPA) on behalf of customers. Apica will update this document at least 30 days before engaging a new sub-processor.

Entity Name	Purpose	Entity Country
Amazon Web Services	Cloud infrastructure services	USA
Microsoft Azure	Cloud infrastructure services	USA
Oracle Cloud Infrastructure	Cloud infrastructure services	USA
Google Cloud Platform	Cloud infrastructure services	USA
WP Engine	Cloud infrastructure services	USA
Devtron	Cloud infrastructure managing services	USA
Microsoft Office365	Email delivery services	USA
Sendgrid	Email delivery services	USA
SparkPost	Email delivery services	
PagerDuty	Integration for alerting	USA
Atlassian OpsGenie	Integration for alerting	USA
ServiceNow	Integration for alerting	USA
Slack	Integration for alerting	USA
Splunk	Integration for alerting	USA
Cellsynt	Integration for alerting	Sweden
Pixie Data	Integration for alerting	Sweden
Zenduty	Integration for alerting	USA
Mattermost	Integration for alerting	USA
Chatwork	Integration for alerting	Japan
Twilio	Integration for alerting	USA
AppDynamics	Integrations for data metrics	USA
New Relic	Integrations for data metrics	USA
Akamai Technologies	Integrations for data metrics	USA
Google PageSpeed Insights	Integrations for data metrics	USA
Instana	Integrations for data metrics	USA
Google Analytics	Integrations for data metrics and analytics	USA

Atlassian Jira	Integrations for support ticketing system	USA
GitHub	Integrations for script repositories	USA
Bitbucket	Integrations for script repositories	USA
GitLab	Integrations for script repositories	USA
Azure DevOps	Integrations for script repositories	USA
Hotjar	Integrations for behaviour analytics	Malta
OpenAI ChatGPT	AI search functionality	USA
Azure OpenAI Service	AI search functionality	USA
GitBook	AI documentation	USA